



## Integrated System News Bulletin

### NEW IS EDITS AND DAY TREATMENT CLAIMS PROCESSING

**Attention: Local Plan Providers Only**

#### STOP – Impact on You

Effective February 23, 2009, the Department of Mental Health is implementing modifications to the Integrated System (IS). These modifications consist of redirecting edits from the Mental Health Management Information System (MHMIS) to the IS, adding new edits to the IS, and revising Place of Service codes. The purpose for this enhancement is to stop sending Units of Service claims from the IS to MHMIS.

In addition, an entirely new system was developed and integrated with the IS to validate authorizations for Day Treatment claims.

#### CAUTION – What You Need to Know

##### **New and Deleted Place of Service (POS) Codes**

The Service Location Codes in the IS Codes Manual have been updated to reflect the additions and removal of the following codes.

POS codes also added to the IS:

- 9 Prison/Correctional Facility
- 16 Temporary Lodging, e.g. hotel

POS codes removed from IS Codes Manual:

- 24 Ambulatory Surgical Center
- 41 Ambulance – Land
- 42 Ambulance – Air and Water
- 60 Mass Immunization Center
- 61 Comprehensive Inpatient Rehabilitation Facility
- 62 Comprehensive Outpatient Rehabilitation Facility
- 65 End Stage Renal Disease Treatment Facility
- 72 Rural Health Clinic
- 81 Independent Laboratory

The updated IS Codes Manual can be found at the link provided in the last section of this bulletin.



### **Place of Service 9 Claiming Edit**

A new edit was added to prevent Direct Data Entry (DDE) claims and to deny Electronic Data Interchange (EDI) claims when the Place of Service is Prison/Correctional Facility (POS 9) and Medicare, Medi-Cal, or both Medicare and Medi-Cal are selected as payers.

For DDE claims, users will receive the following error message:



For EDI claims, please refer to the EDI Deny Reasons Cheat Sheet link provided in the last section of this bulletin.

### **Inpatient Place of Service Validation**

A production validation fix was added to ensure that Inpatient Providers can only use the assigned Place of Service for the particular Inpatient Procedure Code.

For DDE claims, users will receive the following error message:



For EDI claims, please refer to the EDI Deny Reasons Cheat Sheet link provided in the last section of this bulletin.

### **Crisis Stabilization Maximum Service Time**

A new edit was added to prevent the submission of DDE claims and to deny EDI claims for Crisis Stabilization services that are Medi-Cal billable and the Service Time is greater than 20 hours.

For DDE claims, users will receive the following error message:



For EDI claims, please refer to the EDI Deny Reasons Cheat Sheet link provided in the last section of this bulletin.

### **Crisis Stabilization Duplicate Edit**

A new edit was added to the IS to prevent the submission of DDE claims and to deny EDI claims when trying to submit another existing non-voided Crisis Stabilization service/claim.

For DDE claims, users will receive the following error message:



For EDI claims, please refer to the EDI Deny Reasons Cheat Sheet link provided in the last section of this bulletin.

### **Episode Admit Date Validation**

A new edit was added to the IS to prevent the Episode Admit Date from being changed to a date later than the first Date of Service.

For DDE claims, users will receive the following error message:



For EDI claims, please refer to the EDI Deny Reasons Cheat Sheet link provided in the last section of this bulletin.

### **Day Treatment and Mental Health Services Claiming Edits**

A major change is the redirection of the authorization validation edits for Day Treatment (DT) and some Mental Health Services (MHS) claims from MHMIS to a CIOB developed system, called the "Web Service". New error codes and messages will be returned to IS users from the Web Service. In addition to new Error Codes and Messages, a change was made to claims processing based on a new Procedure Code classification.

- ***New Error Messages***

For DDE claims, please refer to the Web Service Error Messages Listing at the link provided in the last section of this bulletin.

For EDI claims, please refer to the EDI Deny Reasons Cheat Sheet link provided in the last section of this bulletin.

- ***New Day Treatment Authorization (DTA) Procedure Code Classification***

A new Procedure Code classification was added to the IS called 'DTA' that will impact DT and some MHS claims. Procedure codes classified as DTA include DT procedure codes and MHS procedure codes that require concurrent authorization. The IS will forward all claims identified with this new DTA classification to the Web Service as part of the authorization validation processing. If the claim is determined not to require DT authorization, the claim is processed accordingly. If the claim is determined to require DT authorization, it will continue through further validation processing.

Please refer to the DTA Procedure Codes Listing link provided in the last section of this bulletin.

- ***New Day Treatment Claim Resubmit Procedures***

The IS will no longer process "Resubmitted" claims for Day Treatment services. An edit has been added that will require the users to void the original claim and submit a new claim when attempting to correct Day Treatment claims denied by Medi-Cal.

For DDE claims, please refer to the Web Service Error Messages Listing link provided in the last section of this bulletin.

For EDI claims, please refer to the EDI Deny Reasons Cheat Sheet link provided in the last section of this bulletin.

- ***New Day Treatment Mental Health Services (MHS) Edit***

The IS will not process a "Resubmitted" claim that was corrected by changing the Procedure Code from a DTA Procedure Code to a Non DTA Procedure Code on Medi-Cal denied claims. This edit requires the users to void the Original claim and submit a new claim.

For DDE claims, users will receive the following error message:



For EDI claims, please refer to the EDI Deny Reasons Cheat Sheet link provided in the last section of this bulletin.

### GO – What You Need to Do

Please review the updated reference material at the following links:

- IS Codes Manual link:  
[http://dmh.lacounty.gov/hipaa/downloads/CODES\\_MANUAL\\_IS1\\_Version\\_3.4.pdf](http://dmh.lacounty.gov/hipaa/downloads/CODES_MANUAL_IS1_Version_3.4.pdf)
- DDE Web Service Error Messages link:  
[http://dmh.lacounty.gov/hipaa/downloads/DDE\\_WS\\_ErrorMessageListing\\_021209.pdf](http://dmh.lacounty.gov/hipaa/downloads/DDE_WS_ErrorMessageListing_021209.pdf)
- EDI Deny Reason Cheat Sheet link:  
<http://dmh.lacounty.gov/hipaa/downloads/DenyRuleCheatSheet021209.pdf>
- DTA Procedure Codes Listing link:  
[http://dmh.lacounty.gov/hipaa/downloads/DTA-ProcedureCodeListing\\_021809.pdf](http://dmh.lacounty.gov/hipaa/downloads/DTA-ProcedureCodeListing_021809.pdf)

If you encounter any problems, please contact the Help Desk at (213) 351-1335.